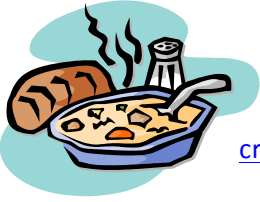


CHOMP FAQs!



CHOMP (Crystal View Hot/Healthy Ordered Meal Program) is back again this year! We're hoping to offer lunch each Friday, but **WE NEED YOUR HELP...PLEASE VOLUNTEER to help hand out lunches on Fridays!** Have more time? Can you help with food pick up? Email crystalviewchomp@gmail.com. Below are some Frequently Asked Questions

Who organizes the lunches?

CHOMP is organized by parent volunteers, with the support of the school.

How do you decide what food to serve?

We follow the BC Provincial guidelines for healthy eating at school, and take into consideration price, student/parent preferences and restaurant service.

How will I know when I can order for the next month if you don't send home paper anymore?

The date for next month orders will be in the school newsletter, on the PAC calendar, and listed on the Welcome page when you log in to the website (look for the **BOLD RED**).

How exactly does my child get their lunch?

When the children go out to play at lunch, we deliver the lunches to each classroom. With the help of a few students in each class, lunch is delivered to each child's desk. When the children come back inside their lunch is waiting for them!

What if there's a problem with my child's lunch?

Please ask your child to come to the multi-purpose room and ask us! We have records of all the orders on hand so can easily sort out any confusion or errors that have been made. We'll make sure your child receives what they have ordered. It is very helpful to us if you keep track of the days/items you have ordered and prepare your child if you have not ordered CHOMP – we really hate to disappoint the children! You will receive a reminder email each week that you have an order placed.

What happens if we forget whether or not we've ordered CHOMP?

Just log into your account and you can view all your orders! Or you can always email us at crystalviewchomp@gmail.com and find out what you ordered for what day.

What if we order CHOMP but then my child is absent on that day?

If you can advise us a week in advance, we can cancel orders and process credits. Alternatively, you can email us or leave a message at the office on the day your child will be absent, and we can either put your lunch in the fridge for you to pick up later, or give the lunch to another child.

Do you accept late orders?

We make every effort to accommodate orders that are submitted within a reasonable time. If you would like to submit an order within 2 weeks of the CHOMP date, please email crystalviewchomp@gmail.com or leave a message at the office and we will advise if we can accommodate your request.

Is there any financial support available to families who are unable to purchase CHOMP for their child?

If your child is not able to participate in CHOMP due to prohibitive cost, the school would like to help. Please contact Mrs. Sjerven to make confidential arrangements.